

Don't let conflict manage your organization!



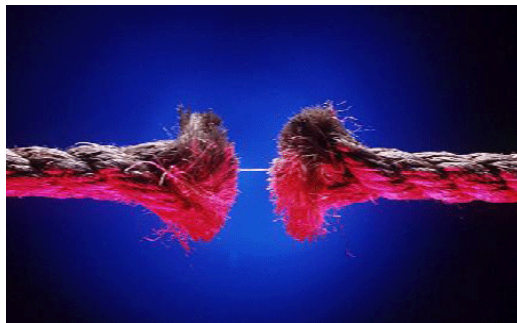
How to Implement and Execute a System for Conflict Resolution in Your Workplace.

Conflict is inevitable and when it is not resolved your organization loses productivity, retention, customer service and revenue.

Simple steps that you will learn during this seminar can stop a situation from taking a toll on all involved.

Don't let a situation "go postal" because you did nothing!

Alice Dendinger, SPHR has over 25 years of HR experience working for Profit and Non-Profit organizations. For the last 7 years she has led the Alice Dendinger Alliance Group which provides HR consulting, coaching and mediation services.



When: June 25, 2009

Where: Merket Alumni Center

Time: 9:00am to 4:30pm

Registration: 7:30 AM

**Continental Breakfast & Lunch provided*

Cost: \$89 members, \$99 non-members

three or more per company \$79 each

*Approved for 6.5 hours of strategic
HRCI credits*



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Registration Form

How to Implement and Execute a System for Conflict Resolution in Your Workplace.



3 Ways to Register: Please register by noon June 22, 2009

Mail to:
 SHRM – Lubbock Chapter 186
 PO Box 64183
 Lubbock, TX 79464

Email to:
wendy.lee@ntscom.com

Fax to:
 (806) 788-3397
 Attn: Wendy Lee

Payment required in order to process.

Name of Attendees:	Total Amount Due: \$ _____
_____	_____
_____	_____
_____	_____
_____	_____

Company: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Phone: _____ **E-mail:** _____

Are you a member of the Lubbock Chapter?: Yes No

Are you a member of another Chapter?: Yes No

If yes, chapter name: _____

Confirmation:

E-mail confirmation will be mailed within two weeks after receipt.

Cancellation:

All cancellations must be received by noon on June 22, 2009. Please e-mail a cancellation notice to wendy.lee@ntscom.com, otherwise you will be responsible for the full cost of the program.



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